

## User Safety Notice

### 30 ft. / 9 m. Workman® Self-Retracting Lanyard

October 28, 2015

**MSA Corporate Center**  
1000 Cranberry Woods Drive  
Cranberry Township, PA 16066  
800.MSA.2222  
www.MSAafety.com

#### Dear MSA Fall Protection Customer,

MSA is issuing this *User Safety Notice* due to a potential safety issue involving 30 ft. / 9 m. Workman SRLs. We apologize for any inconvenience that this may cause.

We have determined that a small percentage of Workman 30 ft. / 9 m. SRLs manufactured from January through August of 2015 may have an improper brake nut torque setting. This condition is not detectable when performing the normal pre-use inspection procedure. SRLs with this condition may not arrest a user's fall or may not arrest it within the specified maximum arrest distance.

There have been no reports of incidents attributed to this condition, but we ask for your immediate assistance in allowing us to replace all affected SRLs. Please contact MSA as indicated below to schedule the replacement.

Continued use of SRLs within this date range is also possible on a temporary basis provided they pass a one-time special inspection. They must also meet all normal inspection requirements laid out in the user instructions. Since the long term impact of this condition could result in degradation of performance that is not detectable by the user, it is important that you remove these units from service sometime over the next several months, but no later than April 30, 2016. Please contact MSA if you would like more information on this special inspection.

To identify affected 30 ft. / 9 m. Workman SRLs, check the label affixed to the unit. Affected SRLs have one of the following "model" numbers and the "date made" is from 01-2015 through 08-2015:

10119507	10127535	10154677
10120722	10127536	10160717
10120723	10143843	10163875
10120724	10144628	10164292
10126173	10146094	10164297
10126174	10154676	

No other SRL models or dates of manufacture are affected by this notice.



### **Replacing Affected SRLs:**

To obtain replacement SRLs for affected units, please complete the attached order form and email it to MSA Customer Service at the address indicated below. You will need to identify on the order form the model number and serial number of the SRLs that you are replacing. MSA will immediately ship the replacement SRLs to you free of charge.

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It is important that you immediately mark all affected SRLs “UNUSABLE” and then discard or return them to MSA, unless they pass the special inspection. SRLs that pass the special inspection may be used until April 30, 2016, but then must be marked “UNUSABLE” and discarded or returned to MSA. Please cut the cable on any SRLs that are discarded to ensure that they cannot be used.

Please note that the replacement SRLs may also have a “date made” from 01-2015 through 08-2015, but include yellow tamper evident paint on the exterior housing screw heads near the handle, as shown in the photo below. These SRLs are new units that were factory upgraded to include a new brake assembly and are acceptable for use.



Yellow Tamper Evident Paint

### **MSA Customer Service Contact Information:**

As indicated above or if you have any questions, please contact MSA Customer Service using the appropriate contact information below:

- U.S., Canada, or U.S. Territories – 1-866-672-0005 or by email at: [ProductSafetyNotices@MSAafety.com](mailto:ProductSafetyNotices@MSAafety.com).
- Outside the U.S., Canada, and U.S. Territories – 724-776-8626 or by email at: [LAMZonecs@MSAnet.com](mailto:LAMZonecs@MSAnet.com).

Again, we apologize for any inconvenience that this situation may cause; however, your safety and continued satisfaction with our products is most important to us.

Best regards,



Charles J. Seibel, Jr.  
Manager of Product Safety



**Order Form for Replacement 30 ft. / 9 m. Workman® SRLs**

**MSA Corporate Center**  
 1000 Cranberry Woods Drive  
 Cranberry Township, PA 16066  
 800.MSA.2222  
 www.MSAafety.com

Please complete this form and email this form to MSA Customer Service at:

- U.S., Canada, or U.S. Territories – [ProductSafetyNotices@MSAsafety.com](mailto:ProductSafetyNotices@MSAsafety.com)
- Outside the U.S., Canada, and U.S. Territories – [LAMZonecs@MSAnet.com](mailto:LAMZonecs@MSAnet.com)

Multiple orders can be placed by submitting additional copies of this form.

Name: \_\_\_\_\_

Shipping Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Phone: \_\_\_\_\_ E-Mail: \_\_\_\_\_

Dealer that you purchased SRLs from: \_\_\_\_\_

Identify each of your 30 ft. / 9 m. Workman SRL that you need replaced:

Model Number	Serial Number	Model Number	Serial Number

Please check one of the following: \_\_\_\_\_ I agree to discard the SRLs listed above, or \_\_\_\_\_ I agree to return the SRLs listed above to MSA. If returning units, MSA will send instructions for free shipping.

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 MSA Use Only - Order Code: WR2 2015 Workman SRL; Return Code: WRR RE: 2015 Workman SRL  
 PS15031-20