

IMPORTANT SAFETY NOTICE

USERS OF THE BELOW CROSBY PRODUCT:

**1019542 7/8" 6.50t S-2130 Shackle
1019533 7/8" 6.50t G-2130 Shackle
1018151 7/8" 6.50t G-213 Shackle
1018160 7/8" 6.50t S-213 Shackle
1018516 7/8" 6.50t G-209 Shackle
1018525 7/8" 6.50t S-209 Shackle
1262031 7/8" 6.50t G-2130OC Shackle**

With Production Identification Codes (PIC) 5VJ as located on the shackle bow

PLEASE CAREFULLY REVIEW AND ACT UPON THE FOLLOWING INSTRUCTIONS.

November 18, 2019

Dear Valued Crosby Business Partner:

THE CROSBY GROUP has determined the above listed shackles may have a condition that can reduce the ultimate load capacity from the published catalog values. The shackle bow may have a previously undetected defect, and continued use may result in loss of load, property damage, severe injury, or death.

By use of the Production Identification Code (PIC) symbols appearing on the product, we have determined the 7/8" 6.5t shackles with PIC 5VJ shown on the bow may have this condition. See below image showing the position of the PIC on the bow. No other sizes or PICs are part of this Important Safety Notice.

The potentially impacted products were shipped from Crosby between July 1, 2019 and November 8, 2019. Business partners specifically impacted during this time frame will be contacted directly.

We are requesting you identify all such 7/8" 6.5t shackles with PIC 5VJ, remove from service, and arrange for return and replacement, using a Return Goods Authorization. To return these products, please contact Crosby Customer Service at SalesSupport@TheCrosbyGroup.com for the US, Latin America, Asia Pacific and Canadian customers. You may also contact your Customer Service Representative directly. For more information concerning this Important Safety Notice, contact Technical Support at 1-800-772-1500. Please do not return goods without a prior written Return Goods Authorization from Crosby.

Please inform your customer(s) of this Important Safety Notice, or if you know of other users of the 7/8" 6.5t shackles, please pass this notice on to that user, company, or firm.

We regret the inconvenience this may cause you and your organization, and thank you for your cooperation. We are committed to providing you with the absolute best in Crosby quality.

Sincerely,
THE CROSBY GROUP



Production Information Code (PIC) Location