WARNING – DANGEROUS 3rd PARTY REPLACEMENT PARTS

Recently, a serious safety issue was brought to the attention of G.A.L. of a gate switch (used in an over speed governor) being stuck in the closed position, due to an interference of the bridging assembly contact bar and the brackets on the contact base, as shown in the photo below.

G.A.L. received the sample in question and inspected it to determine what had happened and how a switch left our facility with a shorting bar which clearly jams. Upon inspection, we discovered a serious issue. While the Gate switch assembly is in fact a G.A.L. manufactured part, the bridging assembly was NOT A G.A.L. PART! At some point in the life of this switch, the bridging contact assembly had been replaced with an assembly purchased from somewhere other than G.A.L. Manufacturing. This unauthorized bridging assembly was too long, the incorrect curvature, and had a base that had incorrect features, as seen below. As you can see, there is a small, visible difference between the two, although most customers might not notice. This difference, though, can be the difference between life and death!!

What should a customer do?

If you have one of these bridging assemblies in service, remove it immediately and replace with a genuine G.A.L. assembly. The only way to ensure that you are getting genuine G.A.L. parts is to order them directly from G.A.L. Manufacturing. Other websites may claim to stock G.A.L. parts, but may be selling DANGEROUS, UNAUTHORIZED REPRODUCTIONS that have the potential to kill. Insist that those servicing your elevators use only genuine G.A.L. Manufacturing parts and insist that they get them directly from www.gal.com. Your life or your customer’s life may depend on it!

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